

CURRICULUM VITAE
SUSAN C. MILLER, Ph.D., MBA

Center for Gerontology and Health Care Research
Department of Health Services, Policy & Practice
Brown University School of Public Health
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Providence, RI 02912

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EDUCATION

B.S.	Mercy College of Detroit, Detroit, Michigan Medical Record Science, Business Minor, 1974
M.B.A.	Golden Gate University, San Francisco, California (Los Angeles Extension), Health Services Management, 1982
Ph.D.	Division of Community Health Sciences, School of Public Health, University of Illinois at Chicago, Public Health with Gerontology Concentration, Epidemiology Collateral, 1997
M.A. (<i>ad eundem</i>)	Brown University, 2007

POSTGRADUATE TRAINING

Post-Doctoral Fellowship	Division of Epidemiology and Biostatistics School of Public Health, University of Illinois at Chicago, Epidemiology of Aging, 1997
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POSTGRADUATE HONORS AND AWARDS

2016 Lifetime Achievement Award, presented by the Aging and Public Health Section of the American Public Health Association

American Association of Hospice and Palliative Medicine Paper Award for “The Introduction of Palliative Care Consults in Nursing Homes: The Effect on End-of-Life Hospitalizations,” 2016 Annual Meeting

American Association of Hospice and Palliative Medicine State of the Science recognized paper: Influence of Hospice among Nursing Home Residents with Advanced Dementia who Received Medicare-Skilled Nursing Facility Care near the End of Life, 2013 Annual Meeting

Ollie Randall Symposium Award for “Understanding Adoption of Culture Change Practices In U.S. Nursing Homes: A Mixed-Methods Approach,” 2011 Gerontology Society of America Annual Meeting

American Association of Hospice and Palliative Medicine Paper Award for “The Longitudinal Use of Hospice Care in US Nursing Homes,” 2010 Annual Meeting

“Partner in Policy & Advocacy Award” presented by, The Center for Hospice, Palliative Care & End-of-Life Studies, University of South Florida, March 4, 2005

Faculty Scholar, Project on Death in America, Open Society Institute, July 2002 to June 2004

"James G. Zimmer New Investigator Research Award", Gerontological Health Section of the American Public Health Association, 2000

Honorable Mention, "The Laurence G. Branch, Ph.D. Student Research Award," Gerontological Health Section of the American Public Health Association, 1997

Excalibur Award for teaching excellence, Student Council, College of Associated Health Professions, University of Illinois at Chicago, 1987

Honorable Mention, Innovative Use of Non-Print Media, for videotape production *Through A Volunteer's Eyes*, National Hospice Organization, Educational Awards of Excellence Competition, 1985

ACADEMIC APPOINTMENTS

10/2020	Professor Emeritus of Health Services, Policy and Practice Department of Health Services, Policy & Practice The Center for Gerontology & Health Care Research Brown University School of Public Health
7/2017	Professor of Health Services, Policy & Practice Department of Health Services, Policy & Practice The Center for Gerontology & Health Care Research Brown University School of Public Health
7/2011	Professor of Health Services, Policy & Practice (Research), Department of Health Services, Policy & Practice The Center for Gerontology & Health Care Research Brown University School of Public Health
7/2005	Associate Professor of Community Health (Research), Department of Community Health and Center for Gerontology & Health Care Research Brown University School of Medicine
10/1999-6/2005	Assistant Professor of Community Health (Research), Department of Community Health and Center for Gerontology & Health Care Research Brown University School of Medicine
12/1997-9/1999	Investigator Center for Gerontology & Health Care Research Brown University School of Medicine
9/1994-12/1996	Pre-Doctoral Fellow, Epidemiology of Aging Division of Epidemiology and Biostatistics School of Public Health University of Illinois at Chicago
1988-1994	Assistant Professor and Department Head
1987-1988	Assistant Professor and Acting Department Head

1986-1987 Visiting Assistant Professor
Dept. of Health Information Mgmt. (now a division within
School of Biomedical and Health Information Sciences)
College of Associated Health Professions
University of Illinois at Chicago

HOSPITAL APPOINTMENTS

2018- Research Health Scientist (contract)
Department of Veterans Affairs, Medical Center
Ann Arbor, MI

2015-2018 Research Health Scientist (contract)
Department of Veterans Affairs, Medical Center
Canadaigua, NY

2010-2015 Research Health Scientist (contract)
Department of Veterans Affairs, Medical Center
Providence, Rhode Island

1976-1982 Director, Medical Information Section
Wadsworth VA Medical Center, Los Angeles, California
Brentwood VA Medical Center, Los Angeles, California

1974-1976 FDR VA Medical Center, Montrose, New York
Assistant Director, Medical Information Section
Bronx VA Medical Center, Bronx, New York

NATIONAL / OTHER APPOINTMENTS

Employment

Home Care Project Director, American Health Information Management Association,
Chicago, Illinois, 1985-1986

Hospice Project Director American Health Information Management Association,
Chicago, Illinois, 1983-1985

National Workgroups / Task Forces

Workgroup Member: National Quality Forum Expert Workgroup on Minority Healthcare
Quality Measurement and Reporting, The National Forum for Health Care Quality
Measurement and Reporting, expert workgroup funded by the Commonwealth Fund,
2001

Task Force Member: National Hospice and Palliative Care Organization's Long Term
Care Task Force, 2000-2002

Task Force Member: The Project on Increasing Access to Hospice Care, funded by the
Hastings Center and the National Hospice Work Group, in collaboration with the
National Hospice and Palliative Care Organization, 2000-2003

Advisory Council Member: National Consensus Project on Palliative Care, 2002-2004.

Advisory Committee Member: Epidemiology of Dying and End-of-life (EDELE) Dataset Project, Carolinas Center for Hospice and End-of-life Care and National Hospice and Palliative Care Organization, funded by Administration on Aging, 2003-2004

Award Reviewer and Coordinator: Reviewer in 1999 and 2002 & Reviewer and coordinator of review in 2003/4, Laurence G. Branch Ph.D., Student Research Award, and Reviewer and coordinator of review in 2004, Betty J. Cleckley Minority Issues Research Award, both for Gerontological Health Section of APHA.

Member: Task Force on Hospice Referral Guidelines for Persons with Alzheimer's Disease, National Hospice and Palliative Care Organization, 2005

Member: National Hospice and Palliative Care Organization's Research Committee, 2002 to 2014

Member: Technical Advisory Group, Informing National Policy to Improve Palliative End-of-Life Care in Medicare, RTI International, funded by ASPE, 2006.

Expert Panel Member, for development of Surveyor Interpretive Guidelines for Federal Nursing Home Regulations, Palliative Care and Advance Directives, March 2010 through November 2010

Member: NHPCO Nursing Home Task Force and Chair, Research/Cost Savings Work Group, November 2012 to December 2012

Editorial Boards

Guest Editor (2015-16), *Health Services Research: Special Issue. EVIDENCE REGARDING THE GREEN HOUSE MODEL OF NURSING HOME CARE* Volume 51 Number 1 February 2016 Part II

Associate Editor, *Journal of Palliative Medicine*, 4/2009 to present

Editorial Advisory Board Member: *Journal of Pain and Symptom Management*, appointment 9/2004 to 4/2018

Editorial Advisory Board Member: *Journal of Hospice and Palliative Medicine*, appointment 1/2005 to 2015

Editorial Advisor, *BMC Geriatrics*, 2/2012 to 2015

Guest Editor: *Medicine and Health Rhode Island*, Volume 90, No. 12, December 2007.

Grant / Other Review Activities

NINR Ad-hoc Reviewer for RFP review committee, June 2014

NIH Ad-hoc Reviewer: Nursing Science: Adults and Older Adults Study Section, 6/2009

Grant Reviewer: The Alzheimer's Association, 1999 to 2012
Grant Reviewer: Retirement Research Foundation, 1999 to present

Grant Reviewer: National Palliative Care Research Center's Scientific Review Committee, 1/2013 to 2014

Grant Reviewer: National Institute on Aging, November 2017, Member Conflicts Panel.

PCORI Reviewer: Review of PCORI Report, Improving Palliative and End-of-Life Care in Nursing Homes, December 2017.

Manuscript Reviewer: *Aging Health, Archives of Internal Medicine; Journal of Health Politics, Policy and Law; Milbank Quarterly; The Gerontologist; Journal of American Geriatrics Society; Medical Care; Social Science and Medicine; Research on Aging; Health Services Research; Journal of Palliative Care*

Professional Association Leadership Activities

Councilor: Executive Council, Gerontological Health Section of American Public Health Association, elected position, 2003-2005

Member: American Public Health Association's Action Board, 2005-2007

Chair, Aging and Public Health Section of American Public Health Section, November 2009 to November 2011

Immediate Past Chair (and Executive Committee member): Aging and Public Health Section of the American Public Health Association, 12/11 to 12/13

Policy Committee Member: Aging and Public Health Section of the American Public Health Association, 12/13 to present

Community Service / Leadership

Board of Directors, Tockwotton Home, Providence, RI, 2006 to present (Board President 5/2012 to 5/2014)

Member: Improving End of Life Care Coalition formally Task Force to Improve End-of-Life Care, 2003-present

Board Member: RI Generations, Rhode Island's culture change coalition, 2015 to present

HOSPITAL COMMITTEES

Volunteer Member, Home Care and Hospice Quality Assurance Committee, Illinois Masonic Medical Center, Chicago, IL, 1985-1986

Member, Medical Record Committee, all hospital appointments, 1974-1982

Member, Quality Assurance Committee (or comparable committee names), all hospital appointments, 1974-1982

Chair, Forms Committee, all hospital appointments 1976-1982

UNIVERSITY COMMITTEES

Co-chair, Brown University Human Resources Advisory Board, September 2009 to May 2012

Chair, Brown University Ad Hoc Committee on Leave Policy Regarding (Research) Faculty (ad hoc committee of Faculty Executive Committee), September 2007 to May 2008

University of Illinois at Chicago Senate, 1991-94

Health Informatics Task Force, Campus Wide Initiative, University of Illinois at Chicago,
1989-91

DIVISION OF BIOMED /

Member, Committee on Medical Faculty Appointments, September 2011 to present.

DEPARTMENT AND RESEARCH CENTER COMMITTEES

Chair, Promotion Committee for Kali Thomas, 2017

Advisory Council Member, Center for Long-Term Care Quality and Innovation, 2015 to present

Chair, Search Committee for Research Faculty Member, 2015 to 2016

Member, Executive Committee, Center for Gerontology & HC Research, 2014 to present

Chair, Junior Faculty Mentoring Committee, 2014 to present

Member, AHRQ Post-Doctoral Fellowship Committee, 2009 to present

Member, Search Committee for (Research) Faculty Member, 2014

Member, Health Services Research Search Committee for tenure-track assistant
professor, 2009-2010

Chair, Research Faculty Advisory Committee, Public Health Program, July 2007 to May 2009

Co-convener, Health Services Research Lecture Series, Health Services Research
Section, Department of Community Health, academic year 2008/2009

Convener, Brown Bag Lecture Series, Center for Gerontology and Health Care Research,
academic years 2008/2009 to present

Member, Nursing Home Planning Group, Center for Gerontology and Health Care
Research, Brown University School of Medicine, 2003 to 2006

Co-chair, End-of-life Planning Group, Center for Gerontology and Health Care Research,
Brown University School of Medicine, 2003 to 2006

Chair, Space Committee, Center for Gerontology and Health Care Research, Brown
University School of Medicine, 2001

Chair, Junior Faculty Manuscript Committee, Center for Gerontology and Health Care
Research, Brown University School of Medicine, 2000 to 2004

Member, Assistant Professor of Community Health (Research) Search Committee, 2002

Member, Epidemiology/Health Services Research Working Group, Department of
Community Health, 2001 to 2002

Promotion and Tenure Committee, College of Associated Health Professions, University
of Illinois at Chicago, 1988 to 1994

Executive Committee, College of Associated Health Professions, University of Illinois at Chicago, 1987 to 1984

Gerontology Committee, College of Associated Health Professions, University of Illinois at Chicago, 1986 to 1988

MEMBERSHIP IN SOCIETIES

Association for Health Services Research: Member 2006 to 2019

Gerontology Society of America: Member 1992 to present

American Public Health Association, Gerontological Health Section: Member 1992 to present

Computer-Based Patient Record Institute, 1993 to 1995
Group Leader, Systems Evaluation Group

American Health Information Management Association: Member 1972 to 2004
Professional Achievement Award, 1992
Graduate Group Leader, Assembly on Education Model Curriculum Project, 1994
Member, Professional and Technical Advisory Committee, Joint Commission on Accreditation of Health Care Organizations, Home Care PTAC 1992 to 1993

Alternate AHIMA member: Long-Term Care PTAC 1993 to 1995 and Mental Health PTAC 1995-96, Joint Commission on Accreditation of Healthcare Organizations

Chair, Council on Education, 1989 to 1991

Member, Council on Education, 1988 to 1991

Illinois Health Information Management Association: Member 1983 to 1997
Literary Award, 1997
Professional Achievement Award, 1997

Chicago and Vicinity Health Information Management Association: Member 1983-97
Distinguished Member Award, 1991
Board of Directors, 1988 to 1990
Treasurer, 1987 to 1988

Illinois Council on Home Health Services
Member, Quality Assurance Committee, 1987 to 1989

ORIGINAL PUBLICATIONS IN PEER REVIEWED PUBLICATIONS

1. **Miller, SC.** Documentation in the hospice medical record - survey results. Part I. *J Am Med Rec Assoc.* 1983 Nov;54(11):17-24. PMID: 10310283.
2. **Miller, SC.** Medical record-related practices in hospices - survey results. *J Am Med Rec Assoc.* 1983 Dec;54(12):23-9. PMID: 10310352.
3. **Miller, SC.** Hospice medical record documentation and management; opportunity for improvement. *Top Health Rec Manage.* 1985 Mar;5(3):13-23. PMID: 10270491.
4. **Miller, SC.** Home care project survey data. Part I. *J Am Med Rec Assoc.* 1985 Nov;56(11):21-4. PMID: 10274536.

5. **Miller, SC.** Home care project survey data. Part II. *J Am Med Rec Assoc.* 1985 Dec;56(12):25-8. PMID: 10274541.
6. **Miller SC.** The home care client record project: model forms and comprehensive guidelines. **QRB Qual Rev Bull.** 1986 May;12(5):187-90. PMID: 3090501.
7. Benjamin, CD & **Miller, SC.** Model approach for a community clinic information system. *Top Health Rec Manage.* 1988 Mar;8(3):65-71. PMID: 10286135.
8. **Miller SC.** Multiple transfers between care settings: Is there an alternative for the frail elderly? *The Journal of Health Information Management Research.* 1992;1(2):32-43.
9. **Miller SC.** HIM professionals in home care: they must march to the beat of a different drummer. **J AHIMA.** 1993 Oct;64(10):42, 44-5. PMID: 10128912.
10. Brody JA, Grant MD, Frateschi LJ, **Miller SC,** Zhang H. Epidemiology and aging: Maximum reproductive age unaffected by increased life expectancy in the twentieth century. *Aging (Milano).* 1998 Apr;10(2):170-1. PMID: 9666227.
11. **Miller SC,** Prohaska TR, Furner SE, Freels S, Brody, JA, Levy PS. Time to nursing home admission for persons with Alzheimer's disease: The effect of health care system characteristics. *J Gerontol B Psychol Sci Soc Sci.* 1998 Nov;53(6):S341-53. PMID: 9826976.
12. **Miller SC,** Mor V, Coppola K, Teno J, Laliberte L, Petrisek AC. The Medicare hospice benefit's influence on dying in nursing homes. *J Palliat Med.* 1998 Winter;1(4):367-76. PMID: 15859855.
13. **Miller SC,** Prohaska TR, Furner SE. Nursing home admission for African Americans with Alzheimer's disease. *J Gerontol A Biol Sci Med Sci.* 1999 Jul;54(7):M365-9. PMID: 10462169.
14. Brody JA, Grant MD, Frateschi LJ, **Miller SC,** Zhang H. Reproductive longevity and increased life expectancy. *Age Ageing.* 2000 Jan;29(1):75-8. PMID: 10690700.
15. Fennell ML, **Miller SC,** Mor V. Facility effects on racial differences in nursing home quality of care. *Am J Med Qual.* 2000 Jul-Aug;15(4):174-81. PMID: 10948790.
16. **Miller SC,** Gozalo P, Mor V. Hospice enrollment and hospitalization of dying nursing home patients. *Am J Med.* 2001 Jul;111(1):38-44. PMID: 11448659.
17. **Miller SC,** Mor V. The emergence of Medicare hospice care in US nursing homes. *Palliat Med.* 2001 Nov;15(6):471-80. PMID: 12403504.
18. **Miller SC,** Mor V, Wu N, Gozola P, Lapane K. Does receipt of hospice care in nursing homes improve the management of pain at the end-of-life? *J Am Geriatr Soc.* 2002 Mar;50(3):507-15. PMID: 11943048.
19. **Miller SC,** Mor VN. The role of hospice care in the nursing home setting. *J Palliat Med.* 2002 Apr;5(2):271-7. PMID: 12006229; PMCID: PMC3638796.
20. **Miller SC,** Kinzbrunner B, Pettit P, Williams JR. How does the timing of hospice referral influence hospice care in the last days of life? *J Am Geriatr Soc.* 2003 Jun;51(6):798-806. PMID: 12757566.

21. **Miller SC**, Mor V, Teno J. Hospice enrollment and pain assessment and management in nursing homes. *J Pain Symptom Manage*. 2003 Sep;26(3):791-9. PMID: 12967728.
22. **Miller SC**, Weitzen S, Kinzbrunner B. Factors associated with the high prevalence of short hospice stays. *J Palliat Med*. 2003 Oct;6(5):725-36. PMID: 14622452.
23. Wu N, **Miller SC**, Lapane K, Gozalo P. The problem of assessment bias when measuring the hospice effect on nursing home residents' pain. *J Pain Symptom Manage*. 2003 Nov;26(5):998-1009. PMID: 14585551.
24. **Miller SC**. Hospice care in nursing homes: Is site of care associated with visit volume? *J Am Geriatr Soc*. 2004 Aug;52(8):1331-6. PMID: 15271122.
25. **Miller SC**, Intrator O, Gozalo P, Roy J, Barber J, Mor V. Government expenditures at the end of life for short- and long-stay nursing home residents: Differences by hospice enrollment status. *J Am Geriatr Soc*. 2004 Aug;52(8):1284-92. PMID: 15271115.
26. **Miller SC**, Teno JM, Mor V. Hospice and palliative care in nursing homes. *Clin Geriatr Med*. 2004 Nov;20(4):717-34, vii. PMID: 15541622.
27. **Miller SC**, Mor V. The opportunity for collaborative care provision: the presence of nursing home/hospice collaborations in the U.S. states. *J Pain Symptom Manage*. 2004 Dec;28(6):537-47. PMID: 15589079.
28. Mor V, Zinn J, Angelleli J, Teno JM, **Miller SC**. Driven to tiers: Socioeconomic and racial disparities in the quality of nursing home care. *Milbank Q*. 2004;82(2):227-56. PMID: 15225329; PMCID: PMC2690171.
29. Mitchell SL, Teno JM, **Miller SC**, Mor V. A national study of the location of death for older persons with dementia. *J Am Geriatr Soc*. 2005 Feb;53(2):299-305. PMID: 15673356.
30. Mor V, Papandonatos G, **Miller SC**. End-of-life hospitalization for African American and non-Latino white nursing home residents: variation by race and a facility's racial composition. *J Palliat Med*. 2005 Feb;8(1):58-68. PMID: 15662174.
31. **Miller SC**, Ryndes T. Quality of life at the end of life: The public health perspective. *Generations*. Summer 2005;29(2):41-7. ISSN: 0738-7806.
32. Wu N, **Miller SC**, Lapane K, Roy J, Mor V. The quality of the quality indicator of pain derived from the minimum data set. *Health Serv Res*. 2005 Aug;40(4):1197-216. PMID: 16033500; PMCID: PMC1361186.
33. Wu N, **Miller SC**, Lapane K, Roy J, Mor V. Impact of cognitive function on assessments of nursing home residents' pain. *Med Care*. 2005 Sep;43(9):934-9. PMID: 16116359.
34. Shield RR, Wetle T, Teno J, **Miller SC**, Welch L. Physicians "missing in action": Family perspectives on physician and staffing problems in end-of-life care in the nursing home. *J Am Geriatr Soc*. 2005 Oct;53(10):1651-7. PMID: 16181162.
35. Wetle T, Shield R, Teno J, **Miller SC**, Welch L. Family perspectives on end-of-life care experiences in nursing homes. *Gerontologist*. 2005 Oct;45(5):642-50. PMID: 16199399.

36. Schockett ER, Teno JM, **Miller SC**, Stuart B. Late referral to hospice and bereaved family member perception of quality of end-of-life care. *J Pain Symptom Manage*. 2005 Nov;30(5):400-7. PMID: 16310614.
37. Gruneir A, **Miller SC**, Lapane KL, Kinzbrunner B. Hospice care in the nursing home: Changes in visit volume from enrollment to discharge among longer-stay residents. *J Pain Symptom Manage*. 2006 Nov;32(5):478-87. PMID: 17085274.
38. **Miller SC**, Papandonatos G, Fennell M, Mor V. Facility and county effects on racial differences in nursing home quality indicators. *Soc Sci Med*. 2006 Dec;63(12):3046-59. PMID: 16997439.
39. Gozalo PL, **Miller SC**. Hospice enrollment and evaluation of its causal effect on hospitalization of dying nursing home patients. *Health Serv Res*. 2007 Apr;42(2):587-610. PMID: 17362208 ; PMCID: PMC1955355.
40. Mitchell SL, Kiely DK, **Miller SC**, Connor SR, Spence C, Teno JM. Hospice care for patients with dementia. *J Pain Symptom Manage*. 2007 Jul;34(1):7-16. PMID: 17509813.
41. Intrator O, Grabowski DC, Zinn J, Schleinitz M, Feng Z, **Miller S**, Mor V. Hospitalization of nursing home residents: the effects of states' Medicaid payment and bed-hold policies. *Health Serv Res*. 2007 Aug;42(4):1651-71. PMID: 17610442; PMCID: PMC1955269.
42. Gruneir A, **Miller SC**, Intrator O, Mor V. Hospitalization of nursing home residents with cognitive impairments: the influence of organizational features and state policies. *Gerontologist*. 2007 Aug;47(4):447-56. PMID: 17766666.
43. Gruneir A, Lapane KL, **Miller SC**, Mor V. Long-term care market competition and nursing home dementia special care units. *Med Care*. 2007 Aug;45(8):739-45. PMID: 17667307.
44. Burrill J, **Miller SC**. Using data to inform future direction and meet community needs: Through a unique research partnership. *Med Health R I*. 2007 Dec;90(12):377. PMID: 18330057.
45. Martin WE, **Miller SC**, Welch LC, Burrill J. Improving access to hospice: the Physician Feedback and Reminders to Improve Access to Hospice (PFRIAH) study. *Med Health R I*. 2007 Dec;90(12):388-90. PMID: 18314830.
46. Gruneir A, Lapane KL, **Miller SC**, Mor V. Is dementia special care really special? A new look at an old question. *J Am Geriatr Soc*. 2008 Feb;56(2):199-205. PMID: 18179483.
47. Gozalo PL, **Miller SC**, Intrator O, Barber JP, Mor V. Hospice effect on government expenditures among nursing home residents. *Health Serv Res*. 2008 Feb;43(1 Pt 1):134-53. PMID: 18211522; PMCID: PMC2323143.
48. **Miller SC**, Kiely DK, Teno JM, Connor SR, Mitchell SL. Hospice care for patients with dementia: Does volume make a difference? *J Pain Symptom Manage*. 2008 Mar;35(3):283-91. PMID: 18215499.
49. Rhodes RL, Mitchell SL, **Miller SC**, Connor SR, Teno JM. Bereaved family members' evaluation of hospice care: What factors influence overall satisfaction with services? *J Pain Symptom Manage*. 2008 Apr;35(4):365-71. PMID: 18294811.
50. Gruneir A, **Miller SC**, Feng Z, Intrator O, Mor V. Relationship between state medicaid policies, nursing home racial composition, and the risk of hospitalization for black and white residents. *Health Serv Res*. 2008 Jun;43(3):869-81. PMID: 18454772; PMCID: PMC2442243.

51. **Miller SC**, Han B. End-of-life care in U.S. nursing homes: nursing homes with special programs and trained staff for hospice or palliative/end-of-life care. *J Palliat Med*. 2008 Jul;11(6):866-77. PMID: 18715179.
52. Welch LC, **Miller SC**, Martin EW, Nanda A. Referral and timing of referral to hospice care in nursing homes: The significant role of staff members. *Gerontologist*. 2008 Aug;48(4):477-84. PMID: 18728297.
53. Gruneir A, Lapane KL, **Miller SC**, Mor V. Does the presence of a dementia special care unit improve nursing home quality? *J Aging Health*. 2008 Oct;20(7):837-54. PMID: 18815412; PMCID: PMC3641850.
54. Lima JC, **Miller SC**, Shield R. Palliative and Hospice Care in Assisted Living: Reality or Wishful Thinking? *J Hous Elderly*. Jan-Jun 2009;23(1/2):47-65. ISSN: 0276-3893.
55. Dizon DS, Schutzer ME, Politi MC, Linkletter CD, **Miller SC**, Clark MA. Advance care planning decisions of women with cancer: provider recognition and stability of choices. *J Psychosoc Oncol*. 2009;27(4):383-95. PMID: 19813131.
56. Jalbert JJ, Eaton CB, **Miller SC**, Lapane KL. Antipsychotic use and the risk of hip fracture among older adults afflicted with dementia. *J Am Med Dir Assoc*. 2010 Feb;11(2):120-7. PMID: 20142067.
57. **Miller SC**. A model for successful nursing home-hospice partnerships. *J Palliat Med*. 2010 May;13(5):525-33. PMID: 20377497.
58. Shield RR, Wetle T, Teno J, **Miller SC**, Welch LC. Vigilant at the end of life: family advocacy in the nursing home. *J Palliat Med*. 2010 May;13(5):573-9. PMID: 20420548.
59. **Miller SC**, Miller EA, Jung HY, Sterns S, Clark M, Mor V. Nursing home organizational change: the "Culture Change" movement as viewed by long-term care specialists. *Med Care Res Rev*. 2010 Aug;67(4 Suppl):65S-81S. PMID: 20435790.
60. **Miller SC**, Lima J, Gozalo PL, Mor V. 2010. The growth of hospice care in U.S. nursing homes. *J Am Geriatr Soc*. 2010 Aug;58(8):1481-8. PMID: 20646101; PMCID: PMC2955193.
61. Sterns S, **Miller SC**, Allen S. The complexity of implementing culture change practices in nursing homes. *J Am Med Dir Assoc*. 2010 Sep;11(7):511-8. PMID: 20816340; PMCID: PMC4678957.
62. Mitchell SL, **Miller SC**, Teno JM, Davis RB, Shaffer ML. The advanced dementia prognostic tool: A risk score to estimate survival in nursing home residents with advanced dementia. *J Pain Symptom Manage*. 2010 Nov;40(5):639-51. PMID: 20621437; PMCID: PMC2981683.
63. Mitchell SL, **Miller SC**, Teno JM, Kiely DK, Davis RB, Shaffer ML. Prediction of 6-month survival of nursing home residents with advanced dementia using ADEPT vs hospice eligibility guidelines. *JAMA*. 2010 Nov 3;304(17):1929-35. PMID: 21045099; PMCID: PMC3017367.
64. **Miller SC**, Lima JC, Mitchell SL. Hospice care for persons with dementia: The growth of access in US nursing homes. *Am J Alzheimers Dis Other Demen*. 2010 Dec;25(8):666-73. PMID: 21131673; PMCID: PMC3009455.
65. Intrator O, Hiris J, Berg K, **Miller SC**, Mor V. The residential history file: studying nursing home residents' long-term care histories(*). *Health Serv Res*. 2011 Feb;46(1 Pt 1):120-37. PMID: 21029090; PMCID: PMC3015013.

66. Tyler DA, Shield RR, Rosenthal M, **Miller SC**, Wetle T, Clark MA. How valid are the responses to nursing home survey questions? Some issues and concerns. *Gerontologist*. 2011 Apr;51(2):201-11. PMID: 21078827; PMCID: PMC3058131.
67. Lepore MJ, **Miller SC**, Gozalo P. Hospice use among urban Black and White U.S. nursing home decedents in 2006. *Gerontologist*. 2011 Apr;51(2):251-60. PMID: 21076085; PMCID: PMC3058130.
68. Sterns S, **Miller SC**. Medicare hospice care in US nursing homes: a 2006 update. *Palliat Med*. 2011 Jun;25(4):337-44. PMID: 21228090; PMCID: PMC3638761.
69. Jalbert JJ, Daiello LA, Eaton CB, **Miller SC**, Lapane KL. Antipsychotic use and the risk of diabetes in nursing home residents with dementia. *Am J Geriatr Pharmacother*. 2011 Jun;9(3):153-63. PMID: 21596626.
70. **Miller SC**, Gozalo P, Lima JC, Mor V. The effect of Medicaid nursing home reimbursement policy on Medicare hospice use in nursing homes. *Med Care*. 2011 Sep;49(9):797-802. PMID: 21862905; PMCID: PMC3676879.
71. Tyler DA, Leland N, Lepore M, **Miller SC**. Effect of increased nursing home hospice use on nursing assistant staffing. *J Palliat Med*. 2011 Nov;14(11):1236-9. PMID: 21958012; PMCID: PMC3243492.
72. **Miller SC**, Lima JC, Looze J, Mitchell SL. Dying in U.S. nursing homes with advanced dementia: how does health care use differ for residents with, versus without, end-of-life Medicare skilled nursing facility care? *J Palliat Med*. 2012 Jan;15(1):43-50. PMID: 22175816; PMCID: PMC3264959.
73. Mitchell SL, Black BS, Ersek M, Hanson LC, **Miller SC**, Sachs GA, Teno JM, Morrison RS. Advanced dementia: state of the art and priorities for the next decade. *Ann Intern Med*. 2012 Jan 3;156(1 Pt 1):45-51. PMID: 22213494; PMCID: PMC3261500.
74. **Miller SC**, Lima JC, Mitchell SL. Influence of hospice on nursing home residents with advanced dementia who received Medicare-skilled nursing facility care near the end of life. *J Am Geriatr Soc*. 2012 Nov;60(11):2035-41. PMID: 23110337; PMCID: PMC3498606.
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47. **Miller SC**. 2007. State policy and practice and end-of-life care in nursing homes. American Academy of Hospice and Palliative Medicine & Hospice and Palliative Nurses Association, Salt Lake City, February 2007.
48. **Miller SC**. 2007. Understanding how state policies and practices influence the availability and quality of palliative care/hospice for long-term care recipients, *The Gerontologist*, 47, special issue 1, p. 569-70. Symposium chair.
49. **Miller SC**, Shield R, Teno J. 2007. How can palliative care/hospice access and quality be improved? Models for Positive Change, *The Gerontologist*, 47, special issue 1, p. 570-71.
50. Lima J, **Miller SC**, Mor V. 2007. What do the data tell us? The presence of selected state policies/practices and the effect of changing policies/practices. *The Gerontologist*, 47, special issue 1, p. 570.
51. Smith, L, **Miller SC**, Shield R. 2007. How are state regulations, Medicaid policies and managed care programs association with access to palliative care/hospice? *The Gerontologist*, 47, special issue 1, p. 570.
52. Shield R, **Miller SC**, Teno J. 2007. Too much of a good thing? Questions and cautions on unrestricted hospice growth and inconsistent and infrequent government oversight, *The Gerontologist*, 47, special issue 1, p. 570.
53. **Miller SC**. 2008. Increasing Medicare hospice referrals: A physician intervention study. Annual research meeting of Academy Health.
54. **Miller SC**, Miller EA, Jung HY, Mor V, Clark M. 2008. Organizational change and innovation in long-term care: Experts' views. *The Gerontologist*, 48, special issue 1.

55. **Miller SC**. 2008. Propensity Scores and Their Use. Annual Assembly of American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association.
56. Sterns S, Allen S, **Miller SC**, Kahana E. 2008. The relative impact of anticipatory socialization on morale: After the initial move into long-term care vs. 8-months later. *The Gerontologist*, 48, special issue 1.
57. **Miller SC**, Venkatesh N, J Lima, P Gozalo, V Mor. 2009. State Long-Term Care Policies and Practices and the Use of Hospice Care in Nursing Homes, Annual research meeting of Academy Health.
58. Lepore MJ, **Miller SC**, Perkins MM, Ball MM. 2009. Hospice in Assisted Living, Annual research meeting of Academy Health.
59. Sterns S, **Miller SC**, Allen S. 2009. Practice Variation among Nursing Homes that Implement Culture Change, Annual research meeting of Academy Health. *The Gerontologist*, 49 (Special Issue 1), 410.
60. Gozalo PL, **Miller SC**. 2009. Hospice utilization across sites of care: National and state hospice rates among community and institutionalized settings. Annual research meeting of Academy Health, Chicago, Illinois.
61. **Miller SC**, Lima J, Gozalo P, Venkatesh N. 2009. Hospice Provider Characteristics and The Volume and Intensity of Nursing Home Hospice Use, presentation at Annual Meeting of American Public Health Association.
62. **Miller SC**, Lima J, Mitchell SL, Venkatesh N. 2009. Trends in Hospice use among Nursing Home Decedents with Dementia: 1999 to 2006. Annual Meeting of Gerontological Society of America. *The Gerontologist*, 49 (Special Issue 1).
63. Lepore M, Perkins MM, **Miller SC**, Ball MM. 2009. Worker-on-Worker Racism in Assisted living. Annual Meeting of Gerontological Society of America. *The Gerontologist*, 49 (Special Issue 1), 383.
64. Sterns S, **Miller SC**. 2010. Medicare Hospice Care in U.S. Nursing Homes—A 2006 Update. Annual research meeting of Academy Health, Boston, MA.
65. Lepore M, **Miller SC**, Gozalo P. 2010. Multilevel Analysis of Racial Differences in Hospice Use among Nursing Home Decedents. National Research Service Award Annual Conference at Academy Health, Boston, MA.
66. **Miller SC**, Mitchell SL, Lima J. 2010. Hospice Care in U.S. Nursing Homes for Persons with End-Stage Dementia: How U.S. Medicare Payment Policy Influences Hospice Election and End-of-Life Hospitalizations. Paper presentation at The International Conference on Alzheimer's Disease, Honolulu, HI, July 13, 2010.
67. **Miller SC**, Mitchell SL, Lima JC. 2010. Nursing Home Residents with End-Stage Dementia and Medicare SNF Care: How is Hospice Enrollment Associated with Site of Death? Annual Meeting of the American Public Health Association, Denver, Colorado, November 2010.
68. Sterns, S, **Miller SC**. 2010. Going Home to Die: From the NH to Community Hospice at the Very End of Life. Annual Meeting of the Gerontological Society of America, November 2010.
69. Lepore M, **Miller SC**, Shield R. 2010. Nursing Home Culture Change: Assessing Core Elements of Implementation over Time. Annual Meeting of the Gerontological Society of America, November 2010.

70. Tyler DA, Shield R, Rosenthal M, **Miller SC**, Wetle T, Clark MA. 2010. How Valid Are the Responses to Nursing Home Survey Questions? Some Issues and Concerns. Annual Meeting of the Gerontological Society of America, November 2010.
71. **Miller SC**, Gozalo P, Lima J, Mor V. Hospice Care in Nursing Homes: Changing State Policies and Changing Use, Annual Research Meeting of Academy Health, Seattle WA, June 2011.
72. **Miller SC**, Looze J, Clark M, Thompson S, Mor V. Palliative Care Knowledge and Practice in Nursing Homes, Annual Research Meeting of Academy Health, Seattle WA, June 2011.
73. Tyler DA, Leland N, Lepore M, **Miller SC**. Effect of Increased Nursing Home Hospice Use on Nursing Assistant Staffing, Annual Research Meeting of Academy Health, Seattle WA, June 2011.
74. **Miller SC**, Shield R, Looze J, Tyler D, Lepore M, Bishop C. Symposium: Understanding Adoption of Culture Change Practices in U.S. Nursing Homes: A Mixed Methods Approach, Annual Meeting of the Gerontological Society of America, Boston MA, November 2011.
75. **Miller SC**, Looze J, Clark M, Thompson S, Mor V. Prevalence and Correlates of Palliative Care Knowledge and Practices in U.S. Nursing Homes, presentation in Symposium: End-of-life in nursing homes: Examining the relationship of structure, process, and outcomes, Annual Meeting of the Gerontological Society of America, Boston, MA, November 2011.
76. **Miller SC**, Looze J, Clark M, Thompson S, Mor V. Do U.S. Nursing Homes “Build or Buy” Their Palliative Care Expertise? Presented at Annual Assembly of American Academy of Hospice and Palliative Medicine and Palliative Nurses Association, Denver CO, March 2012.
77. **Miller SC**, Lima J, Mitchell SL. Reporting Dementia on Hospice Claims of Nursing Home Residents Dying with Advanced Dementia, presented at Annual Assembly of American Academy of Hospice and Palliative Medicine and Palliative Nurses Association, Denver CO, March 2012.
78. Tyler DA, Looze J, Lepore M, Shield RR, **Miller SC**. Implementing Nursing Home Culture Change: The Importance of Education and Communication, presented at the International Long-Term Care Policy Network Conference 2012, London UK, September 2012.
79. **Miller SC**, Looze J, Clark M, Sterns S, Lepore M, Mor V. Transition to Person-Centered Care in U.S. Nursing Homes: Medicaid Reimbursement Policies and Nursing Home Attributes Associated with Culture Change Adoption, presented at Annual Meeting and Exposition of the American Public Health Association, San Francisco CA, October 2012.
80. Rich SE, **Miller SC**. Designated Decision-Makers and Hospice Enrollment of Nursing Home Decedents: A Time-Series Analysis, presented at Annual Meeting of the Gerontological Society of America, San Diego, CA, November 2012.
81. **Miller SC**, Lima J, Mitchell SL. Influence of Hospice among Nursing Home Residents with Advanced Dementia who Received Medicare-Skilled Nursing Facility Care near the End of Life, presented at Annual Assembly of American Academy of Hospice and Palliative Medicine and Palliative Nurses Association, New Orleans, LA, March 2013.
82. **Miller SC**, Lima J, Mor V. Implementation of Culture Change Practices in U.S. Nursing Homes and Quality Outcomes, presented at Academy Health 2013 Annual Research Meeting, Baltimore, MD, June 2013.

83. Gozalo P, Acquah K, Mor V, **Miller SC**. Hospice Effect on Nursing Home Residents' Outcomes and Moderating Effect of Medicaid State Policies, poster at Academy Health 2013 Annual Research Meeting, Baltimore, MD, June 2013.
84. Intrator O, Cai S, Miller EA, **Miller SC**, Guihan M, Meucci M, Hojlo C, Kinosian B. Who Are Veterans Newly Admitted to Nursing Homes, poster at Academy Health 2013 Annual Research Meeting, Baltimore, MD, June 2013.
85. **Miller SC**, Thomas K. State Policies and Nursing Home Investment in Internal and External Palliative Care, presented at American Public Health Association 141st Annual Meeting and Exposition, Boston, MA, October 2013.
86. **Miller SC**. End-of-Life Hospital Use Is Lower in Nursing Homes with Substantial Palliative Care Knowledge, presented at Annual Assembly of American Academy of Hospice and Palliative Medicine and Palliative Nurses Association, San Diego, CA, March 2014.
87. **Miller SC**, Cai S, Intrator O. Understanding Sites of Death for Veterans who Receive Nursing Home Care, Annual Meeting of the Gerontological Society of America, New Orleans, LA, November 2014.
88. **Miller SC**, Lima J, Dahal R, Intrator O. The Provision of Palliative Care Consultations in Nursing Homes and End of Life Hospitalizations, Annual meeting of the Gerontological Society of American, New Orleans, LA, November 2014 (late-breaker poster session).
89. Lepore M J, Shield R R Looze J, Tyler D, Mor V, & **Miller SC**. "A mixed methods examination of nursing home culture change and competition for Medicare residents," poster at Gerontological Society of America 67th Annual Meeting, November 2014.
90. Bergeron CD, Friedman DB, Messias DKH, Spencer SM, **Miller SC**. Decision making after a fall: Preliminary findings examining the experiences of older women and their sources of information. 142nd Annual Meeting of the American Public Health Association, New Orleans, LA, November, 2014. (poster presentation)
91. **Miller SC**, Lima J, Intrator O, Martin E, Bull J, Hanson L. The Effect of Palliative Care Consults on Acute Care Use for Residents with Dementia in Nursing Homes. 143rd Annual Meeting of the American Public Health Association, Chicago, IL, November, 2015.
92. Bergeron CD, Friedman DB, Spencer SM, Messias DKH, **Miller SC**. Making decisions after experiencing a fall: Survey results with older women in South Carolina. 143rd Annual Meeting of the American Public Health Association, Chicago, IL, November 2015.
93. Bergeron CD, Friedman DB, Messias DKH, Spencer SM, **Miller SC**. Older women's decisions and actions after a fall. Canadian Association on Gerontology (CAG), 44th Annual Scientific and Educational Meeting, Calgary, AB, Canada, October 2015. (poster presentation)
94. **Miller SC**, Lima J, Dahal R, Intrator O, Martin E, Bull J, Hanson L. The Effect of Palliative Care Consults In Nursing Homes on the Use of Acute Care. *Gerontologist* (2015) 55(Suppl 2): 174.doi: 10.1093/geront/gnv545.04
95. **Miller SC**, Dahal R, Bull J, Martin E, Hanson L. The Introduction of Palliative Care Consults in Nursing Homes: The Effect on End-of-Life Hospitalizations. *Journal of Pain and Symptom Management* (2016) 52(2): pp: 341-2.

96. Miller SC, Intrator O, Scott WJ, Shreve S, Phibbs CS, Kinoshian B, Allman RM, Edes T. Increasing Veterans' Hospice Use: The Veterans Health Administration's Focus on Improving End-of-Life Care. Academy Health Annual Research Meeting, New Orleans, LA, June 2017. (poster presentation)
97. Schwartz ML, Clark MA, Lima JC, Miller SC. Use of Palliative Care Consults in Nursing Homes. Academy Health Annual Research Meeting, New Orleans, LA, June 2017. (poster presentation)
98. Schwartz ML, Clark MA, Lima JC, Miller SC. Use of Palliative Care Consults and End-of-Life Culture Change Practices in Nursing Homes. Academy Health Annual Research Meeting, New Orleans, LA, June 2017. (podium presentation)
99. Miller S, Tyler D, Shield R, Lepore M, Dahal R, Clark M. Nursing Home Culture Change: Study Framework and Survey Instrument Design. IAGG 2017 San Francisco, CA, July 2017. (Symposium)
100. Tyler D, Berridge C, Shield R, Miller S. Using Cognitive Testing to Improve a Culture Change Survey. IAGG 2017 San Francisco, CA, July 2017. (Symposium)
101. Lima J, Clark M, Schwartz M, Berridge C, Tyler D, Shield R, Lepore M, Miller S. U.S. Nursing Home Culture Change: Then and Now. IAGG 2017 San Francisco, CA, July 2017. (Symposium)
102. Schwartz M, Berridge C, Lima J, Tyler D, Shield R, Lepore M, Miller S. Family and Community and Leadership Culture Change Practices in U.S. Nursing Homes. IAGG 2017 San Francisco, CA, July 2017. (Symposium)
103. Berridge C, Schwartz M, Tyler D, Shield R, Miller S. Staffing Empowerment Practices in Nursing Homes With Unionized Nursing Assistants. IAGG 2017 San Francisco, CA, July 2017. (Symposium)
104. Intrator O, Miller S, Scott W, Shreve S, Phibbs C, Kinoshian B, Edes T, Allman R. Evaluation of the Veterans' Health Administration's Comprehensive End-of-Life. IAGG 2017 San Francisco, CA, July 2017. (Poster)
105. Chair: Miller SC; Discussant: Bishop CE. SRPP Symposium: Culture Change Practices in US Nursing Homes: Predictors of Practice, and Outcomes Associated with Practice Change. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 15, 2018. (Symposium)
106. Miller SC, Schwartz ML, Lima JC, Shield RR, Tyler DA, Berridge CW, Lepore MJ, Clark MA. The 2016/17 Prevalence of Culture Change Practice in U.S. Nursing Homes. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 15, 2018. (Symposium)
107. Clark MA, Behl-Chadha B, Brown D, Fish S, Hillerns C, Lei P, Miller SC. Surveying Nursing Home Leadership: Successes and Challenges. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 15, 2018. (Symposium)
108. Lima J, Schwartz ML, Gozalo PL, Clark MA, Miller SC. Change in Culture Change Practice in U.S. Nursing Homes. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 15, 2018. (Symposium)
109. Schwartz ML, Clark MA, Lima JC, Miller SC. Use of Palliative Care Consults and End-of-Life Culture Change Practices in Nursing Homes. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 15, 2018. (Symposium)
110. Miller SC, Cai S, Daiello L, Shireman T, Wilson I. Persons Living With HIV in Nursing Homes: Differences in Dementia Prevalence and Care. Podium presentation. Annual Meeting of the Gerontological Society of America (GSA), Boston, MA, November 18, 2018.

INVITED PRESENTATIONS

1. Miller, SC. 1984. The model hospice medical record –hospice project results, National Hospice Organization Annual Meeting.
2. Miller, SC. 1984. The model hospice record: Tool for improved documentation, National Association for Home Care Annual Meeting.
3. Miller, SC. 1985. Comprehensive record documentation guidance - The Kellogg home care project, National Association for Home Care’s Annual Meeting.
4. Miller, SC. 1985. Assuring quality bereavement care through quality documentation, New Jersey Hospice Organization’s Annual Meeting.
5. Miller, SC. 1988. Quality assurance . . . How to, Illinois Council of Home Health Services Meeting.
6. Miller, SC. 1991. Availability of longitudinal data for patient care and research: What is the state-of-the-art?, Illinois Geriatric Education Center’s Gerontology Institute.
7. Miller, SC. 1993. Research use of MDS data and data quality issues, Illinois Geriatric Education Center’s Fifth Annual Gerontology Institute.
8. Miller, SC. 1994. Computer-based patient records in home care, Illinois Health Information Management Association Annual Meeting 1995.
9. Miller, SC. 1994. Clinical practice panelist, Renaissance of allied health... a matter of education, Bureau of Health Profession’s (DHHS) workshop for key staff of allied health project grants and allied health educators.
10. Miller, SC. 1997. Documentation and information management in home care. Long-term Care Section Meeting at American Health Information Management Association Annual Meeting.
11. Miller SC. 1999. Hospice versus non-hospice in the nursing home. National Hospice organization's Senior Management and Leadership Conference, Washington, DC.
12. Miller SC, Gozalo P, Mor V. 2000. Brown study of hospice in nursing homes. National Hospice Organization's 1st. Annual Clinical Conference and Exposition on Hospice and Palliative Care, Nashville, TN.
13. Miller SC. 2000. Evolving view of quality care in nursing homes--Implications of an American experience with hospice care in nursing homes. The First International Geriatric Palliative Care Congress, New York, New York.
14. Gage B, Miller SC. 2000. Hospice in the community and in nursing homes: Creating a better care system. The National Forum on Quality Improvement in Healthcare, sponsored by The Institute for Healthcare Improvement, San Francisco, CA.
15. Miller SC. 2001. The nursing home / hospice collaboration: What is the value added? Compassionate Options: End-of-Life Care for Nursing Home Residents, sponsored by Centers for Medicare & Medicaid Services, Regions IV and VII and the Midwest Bioethics Center.
16. Miller SC. 2001. Hospice and nursing home partnerships: Current research findings. The 16th Management & Leadership Conference & Expo, sponsored by The National Hospice and Palliative Care Organization.

17. Miller SC. 2002. Hospice care in nursing homes. North Central Indiana Ethics Consortium's Third Annual Conference, April 5-6, University of Notre Dame, Notre Dame, Indiana.
18. Miller SC. 2003. Palliative care in the long-term care setting. Planning, Funding and Sustaining a Hospital-Based Palliative Care Program: Tools and Strategies for Success, sponsored by the Robert Wood Johnson-funded Center to Advance Palliative Care, February 27, Philadelphia, PA.
19. Miller SC. 2003. How can clinicians with diverse backgrounds and training collaborate with one another to care for patients at the end of life? A NURSING HOME – HOSPICE CASE STUDY. The Science and Ethics of Aging Well: End of Life Conference, sponsored by Boston College and funded by the National Institute on Aging, March 17, Newton, MA.
20. Miller SC. 2003. How can the payment system be risk adjusted in order to allow hospice patients to receive more appropriate disease-modifying therapies? National Hospice and Palliative Care Organization sponsored Research Conclave, Denver, Colorado, April 13.
21. Miller, SC. 2004. Improving palliative care in nursing homes. Plenary Session respondent at Annual Assembly of the American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association, January 23.
22. Miller SC. 2004. Models of hospice care: Where are we and what is desirable? Joint Meeting of the Board of Directors and Advisory Council, Hospice of Martin & St. Lucie, Inc., Stuart, Florida, May 5.
23. Miller SC. 2004. Understanding your market and influencing change. Strategic Planning and Board Meeting of the Florida hospice association, Hospices and Palliative Care, Inc., Orlando, Florida, October 21.
24. Miller SC. 2005. The Florida Model of Hospice Care. Quality & Meaning at the End of Life: Practice, Research & Policy, conference by The Center for Hospice, Palliative Care and End-of-Life Studies, University of South Florida, Tampa, Florida, March 4, 2005.
25. Miller SC. 2005. The Role of Hospice in Long-Term Care. Partnering for Quality: the Multi-disciplinary Team in Long-Term Care, conference by the Indiana Medical Directors Association, Indianapolis, Indiana, April 1, 2005.
26. Miller SC, Egan K. 2006. Successful Collaboration: Working with Long Term Care Facilities, an audio conference sponsored by the National Hospice and Palliative Care Organization (~1,500 audio participants), May 23, 2006.
27. Miller SC, Terkildsen S. 2006. Models of End of Life Care in the Nursing Home. Overcoming Barriers: Seize the Opportunity, conference sponsored by VA Greater Los Angeles Healthcare System, San Pedro, California, June 8, 2006.
28. Miller SC. 2007. Nursing Home End-of-Life Care: "Hospice Collaborative Solutions." 2007 Conference of Association of Health Facility Survey Agencies, October 2007.
29. Miller SC. 2007. Increasing Access to Hospice and Palliative Care in Long-Term-Care Settings, plenary speaker & Hospice Access and Quality of Life Issues for Persons with Advanced Dementia, breakout session speaker. At: "Best Practices in End-of-Life Care," 5th Annual Fall Conference, Hospice of the Bluegrass, Northern Kentucky, November 15, 2007.
30. Miller SC. 2008. Survey of Research on Hospice/Nursing Homes. At: National Hospice and Palliative Care Organization's 4th Annual Policy Forum, Washington, DC, April 2008.

31. Miller SC, Revicky B, Meier C. 2008. Hospice in the Nursing Home: How to Build, Manage and Sustain a Successful and Rewarding Partnership for the Best Possible End-of-Life Care, A webinar presented to 278 hospice and nursing home providers, sponsored by Health Resources Publishing, October 7, 2008.
32. Miller SC. 2008. Hospice Care for Patients with Dementia: Where and How? At ANTEA Worldwide Palliative Care Conference, Rome, Italy, November 14, 2008.
33. Miller SC. 2009. Hospice in Assisted Living and Community Settings. Rhode Island Assisted Living Association meeting, January, 2009.
34. Miller SC. 2010. How are Core Priority Areas in Palliative End of Life Care Addressed in Medicare Nursing Facilities and Hospice? (with Joan Teno) ASPE/NIA Seminar on Hospice & Nursing Facility Interaction, Washington DC, April 30, 2010.
35. Miller SC. 2010. Hospice and Palliative Care in Nursing Homes. Distinguished Lectureship in Aging Series at the University of South Florida, Tampa, Florida, December 3, 2010.
36. Miller SC. 2011. Hospice and Palliative Care in Nursing Homes. 2010-2011 Gerontology Institute Colloquium Series, University of Massachusetts, Boston, March 21, 2011.
37. Miller SC. 2011. Translating the Rhode Island Vision into Practice. Rhode Island Transitions Summit. Presented by Quality Partners of Rhode Island, Warwick, RI, March 29, 2011.
38. Miller SC. 2012. Navigating the Brown Faculty Promotion Process: Committee on Medical Faculty Appointments (CMFA), Providence, RI, April 11, 2012.
39. Miller SC, Shield R, Tyler D. 2012. Understanding Adoption of Culture Change Practices in U.S. Nursing Homes, RI Generations' Spring Conference, Exeter, RI, May 10, 2012.
40. Miller SC. 2012. Measuring and Understanding the Adoption of Culture Change Related Practices, Pioneer Network Research Intensive: What We're Learning about Culture Change, Jacksonville, FL, August 2012.
41. Miller SC. 2014. Medical Ethics: An Expert Panel Discussion with MDs, RNs and PhDs for today's pre-health students. Brown University, April 16, 2014.
42. Miller SC. 2014. "Promotion Workshop for Faculty in Clinical Departments." Brown University. Panel member discussant and break-out session speaker/facilitator. April 30, 2014.
43. Miller SC. 2014. "Learning from the Experts: a Career Development Session." 142nd APHA Annual Meeting and Exposition, November 17, 2014.
44. Miller SC. 2015. "Learning from the Experts: a Career Development Session." Invited Participant. 143rd APHA Annual Meeting and Exposition, November 2015.
45. Miller SC. 2015. "Policy Issues in Providing Care for People with Advanced Dementia in Hospice," in "Policy Issues in Improving Care for People with Advanced Dementia: IOM Meeting of Experts, January 21, 2015, Washington DC.
46. Miller SC. 2015. Person-Centered Care: Policy and Practice (A State-Wide Perspective), Invited Respondent. 68th Annual Meeting of the Gerontological Society of America, Orlando, FL, November 2015.

47. Miller SC. 2016. Understanding the Value of Palliative Care in Nursing Homes. Quantitative Methods Core Methods Seminar. University of Massachusetts Worcester, Department of Quantitative Health Sciences, February 2, 2016.
48. Miller SC. 2016. Learning from the Experts: A Career Development Session. Invited Participant. 144rd APHA Annual Meeting and Exposition, October 31, 2016.
49. Miller SC. 2017. Increasing Veterans' Hospice Use: The Veterans Health Administration's Focus on Improving End-of-Life Care. Presentation for Health Affairs to Press and Others, Washington, DC, July 11, 2017.
50. Miller SC. 2017. Increasing Veterans' Hospice Use: The Veterans Health Administration's Focus on Improving End-of-Life Care. VA National Virtual Presentation (approximately 170 hospice and palliative care staff in attendance), December 7, 2017.

GRANTS

Current

1. Co-Investigator, *Implementing Goals of Care Conversations with Veterans in VA LTC Settings*, total costs \$3,982,173, VA QUERI Project, 10/1/15-9/30/2020. IPA with Canandaigua VA with funding from Ann Arbor VA; Co-PIs: Anne Sales, PhD, Mary Ersek.

Completed

1. Principal Investigator, Nursing Home Culture Change: Evaluating Change in Practice and Quality Outcomes, total costs \$ 1,922,640, R01 AG048940-01A1, the National Institute on Aging, 4/15/15-3/31/19.
2. Co-Investigator, Aging, comorbid conditions, and health care utilization in persons with HIV (PI Ira Wilson), NIMH, 4/7/14-2/28/18.
3. Mentor, AHRQ National Research Service Award 2T32 HS000011-28 (PI Vincent Mor), 7/1/13-6/30/18.
4. Principal Investigator (of subcontract), Inside the Black Box: Culture Change and Behavioral Outcomes in Dementia, NIA, R03AG0S0232-01 A1, 1/2016-12/31/2017, subcontract with Rhode Island Hospital, Lori Daiello PI.
5. Principal Investigator, Palliative Care Consultations: An Unstudied Care Model in Nursing Homes, total costs \$446,813, R21AG042550-01A1, the National Institute on Aging, 6/1/2013—5/31/17.
6. Principal Investigator (of subcontract), Geriatrics and Extended Care Data and Analysis Center (GEC DAC) IPA with Canandaigua VA Medical Center, \$15,975, 10/1/15 – 9/30/16; PI: Orna Intrator.
7. Co-Investigator, Hospice Study and Report (PI Pedro Gozalo, PhD), HHSM-500-000881, Subcontract with Abt Associates, Inc., 5/10/12 – 9/13/2016.
8. Principal Investigator (of subcontract with University of Rochester), *Attributes of nursing home-hospice collaborations & end of life hospitalizations*, R03 AG042648-010A (PI Shubing Cai), 7/1/13-6/30/16.
9. Co-Investigator, Can Concurrent Hospice Care and Cancer Treatment Achieve Superior Outcomes? (PI Vincent Mor, PhD), the Veterans Administration, 2013-2015.

10. R03 AG042648-010A (Cai) 9/1/13 -5/31/15 1.2 CM Subcontract to University of Rochester \$25,448 Attributes of nursing home-hospice collaborations & end of life hospitalizations The objective of this proposal is to understand how specific attributes of NH-hospice collaborations are associated with EOL hospitalizations in NH. Role: PI of Subcontract
11. Principal Investigator, *Transition to Resident-Centered Care in Nursing Homes: Impact of and on a Nursing Home's Financial Health*, total costs \$83,972, #2013-016, The Retirement Research Foundation, 7/1/2013—12/31/2014.
12. Co-Investigator, Title: *Innovation in High Medicaid Nursing homes*, (PI Tyler, Denise) total costs \$32,440, Grant# 20130200, The Commonwealth Fund, 6/1/13—1/31/14.
13. Principal Investigator (of subcontract), Title: *Determinant and Consequences of Veterans' Nursing Home Use* (PI Orna Intrator, PhD, Providence VA), the Veterans Administration, total subcontract costs \$112,179, 6/1/10 – 10/30/13.
14. Principal Investigator, *Understanding Sites of Death for Veterans who Receive Nursing Home Care*, (project within VA GECDAC, PI Shubing Cai, PhD, Providence VA), the Veterans Administration, total costs \$24,121, 10/1/12 – 9/30/13.
15. Co-Principal Investigator, Project 4, *Variations in Life's Final Chapter* (PI Vincent Mor, PhD), total costs \$956,779; and, co-investigator of Core A, *Shaping Long-term Care in America*, National Institute on Aging P01, 9/15/07—6/30/13.
16. Co-Investigator, *Examining Changes to the Medicare Hospice Benefit Payment System* (PI Pedro Gozalo, PhD), total costs \$152,543, National Hospice Foundation of National Hospice and Palliative Care Organizations, 3/1/09 – 12/31/12.
17. Principal Investigator, *Nursing Home Culture Change: Understanding its Implementation and Impact*, total costs \$289,435, Retirement Research Foundation, 6/1/2008 – 12/31/11.
18. Co-Investigator, *Social Networks and Care Planning for Women with Cancer* (PI Melissa Clark, PhD), total costs \$116,971, National Cancer Institute, 4/2/10 -- 3/31/12.
19. Principal Investigator (of subcontract), Title: *Developing Systems to Support Person-Centered Care: Optimizing Planetree's Continuing Care Designation Criteria and Measurement Strategies* (PI Heidi Gill, Planetree, Derby CT), The Commonwealth Fund, Total subcontract costs \$15,401, 8/1/10 – 1/31/11.
20. Principal Investigator, *End-of-Life Care and Hospice: Older Adults with Dementia in Nursing Homes*, total costs \$198,963, Alzheimer's Association, 8/1/2008 – 12/31/10.
21. Principal Investigator (of subcontract), *The ADEPT Study: Estimating Prognosis in Advanced Dementia* (PI Susan Mitchell, Ph.D., Hebrew Senior Life / Harvard), subcontract total \$313,413, National Institute on Aging, 7/1/06 – 6/31/10.
22. Co-Investigator, *Evaluation of Health Information Exchange* (PI Patrick Vivier: RIDH/AHRQ), 2/1/06-12/31/09.
23. Principal Investigator, Analysis of Planetree's Long-Term Care Resident and Direct Care Staff Focus Groups, total costs \$15,000, Planetree, Derby, Connecticut, 7/1/2009 – 12/31/09.
24. Principal Investigator, *Hospice Enrollment and LTC Policy (HELP)*, total costs \$74,962, Agency for Health Care Research and Quality, 8/1/07—7/31/2009.

25. Principal Investigator, *Improving Data Infrastructure for Alzheimer's Disease Research: Normal Aging through Dementia*, funded by Brown Medical School and Center for Gerontology and Health Care Research, total costs approximately \$100,000, 1/1/07-12/31/08.
26. Co-Investigator, *Care Choices and Costs for Low Back Pain* (PI Sylvia Kuo: R03 AHRQ-DHHS), 12/106-11/30/08.
27. Co-Investigator, *Improving hospice care in advanced dementia* (PI Susan Mitchell, Hebrew Senior Life / Harvard), total costs \$ 190,522, Alzheimer's Association, 11/1/05- 10/31/07.
28. Co-Investigator, *Market and Provider Effects on Hospice in Nursing Homes* (PI Pedro Gozalo; R01 HS013355), total costs \$446,826, Agency for Healthcare Research and Quality, 10/1/03 – 9/30/07.
29. Principal Investigator, *The Role of State and Federal Policies in Shaping Accessible High-Quality Long-Term Care for Persons with Advanced, Chronic or Terminal Illness*, \$115,000, The JEHT Foundation (NYC), 10/1/06 – 5/12/07.
30. Principal Investigator, *Improving Data Infrastructure for Alzheimer's Disease Research: Normal Aging through Dementia*, \$193,825, Anonymous Donor, 7/1/05-12/31/06.
31. Co-Investigator, *State policies and hospitalization from nursing homes* (PI Vincent Mor; R01 AG20557), \$1,332,039, National Institute of Aging, 4/1/02 - 7/31/06.
32. Principal Investigator, *Health Services Research Collaboration*, total costs \$378,967, Blue Cross & Blue Shield of Rhode Island, 7/1/04 – 6/30/06.
33. Principal Investigator, *Best Practices of Nursing Home End-of-Life Care*, total costs \$199,220, The Robert Wood Johnson Foundation, 12/1/03 – 5/30/06, #049891.
34. Co-Investigator, *Multifaceted Interventions to Ameliorate Pain/Symptoms* (PI Joan Teno, R21 AG 023872), \$350,066, National Institute of Aging, 9/15/04-5/31/06.
35. Principal Investigator, *Physician Feedback and Reminders to Improve Access to Hospice* (Co-PI Edward Martin, M.D.), total costs \$227,231, Blue Cross & Blue Shield of Rhode Island, 4/1/04– 12/31/05.
36. Principal Investigator, *End-of-Life Issues: The Role of Hospice in the Nursing home*, total costs \$4,634, Rhode Island Foundation, 4/1/05 – 6/30/05.
37. Principal Investigator, *The Florida Model of Hospice Care*, total costs \$18,074, Florida Hospices and Palliative Care, Inc., 12/03 – 2/28/04.
38. Principal Investigator, *Timely access to hospice care: Understanding barriers and influencing change*, Project on Death In America, Open Society Institute, total costs \$150,664, 7/1/02 - 6/30/04.
39. Co-Investigator, *Access to Medicare hospice for nursing home residents* (PI Pedro Gozalo; R03 HS11457), total costs \$99,996, Agency for Healthcare Research and Quality.
40. Principal Investigator, *Nursing home care at the end of life: Costs and quality*; 5 R01 HS10549-02, total costs \$310,096, Agency for Health Care Research and Quality, 10/1/00 -- 9/30/02.
41. Co-Principal Investigator, *Nursing home care at the end of life: Costs and quality* (PI Vincent Mor); R01 HS10549-01, total costs \$380,737, 10/1/99 – 9/30/00.

42. Principal Investigator, *Factors associated with Hospice utilization*; R03 HHS11004, total costs \$78,863, Agency for Healthcare Research and Quality, 10/1/00 - 9/30/01.
43. Co-Investigator, *Reciprocity and successful aging among persons with multiple chronic conditions* (PI William Rakowski), total costs \$99,983, Andrus Foundation, AARP, 1/1/00 - 6/30/01
44. Principal Investigator, *Studying the utilization of continuous care*, total costs \$42,839, contract with VITAS Healthcare Corporation, 10/1/99 - 5/31/00.
45. Co-Principal Investigator, *Facility effects on racial differences in nursing home quality* (PI Mary Fennell; R01 HHS10322), total costs \$541,593, Agency for Health Care Research and Quality, 9/1/99 – 9/31/02.
46. Co-investigator, *Development and validation of measures and indicators of the quality and appropriateness of services rendered in the post-acute and long term care setting* (PI Vincent Mor), total costs \$949,509, subcontract with Abt, funded by HCFA, 10/1/98 – 9/30/02.
47. Co-Investigator and Project Director, *Synthesis and analysis of Medicare's hospice benefit*, total costs \$88,952, 9/27/97-8/10/99, subcontract with The Urban Institute, funded by the Office of the Assistant Secretary of Planning and Evaluation, DHHS, PI Vincent Mor.
48. Co-Investigator and Project Director, *Hospice in Nursing homes: An empirical examination of its scope and quality outcomes* (PI Vincent Mor, #529043), total costs \$324,702, 1/98-12/99, Retirement Research Foundation.
49. Principal Investigator, *Time to nursing home admission: The effect of health care system characteristics, a pilot project grant*, The Alzheimer's Association, Inc., \$20,630 total costs, 12/95-12/96.
50. Discipline Director, *Illinois geriatric education Center network*, (PI William Baldyga, Ph.D.), HIM department's direct costs \$12,000, 10/93-10/96, Bureau of Health Professions, Department of Health and Human Services.
51. Co-Investigator, *Model geriatric clinical education in allied health* (PI Leopold Selker, Ph.D., 10/92-4/94; Susan Miller 4/94-9/94; Deborah Whalens 9/94-9/95). Bureau of Health Professions, Department of Health and Human Services, \$370,843 direct costs, 10/92-9/95.
52. Co-Investigator, *Model curricula grant*, (PI Leopold Selker, Ph.D., 10/90-11/92; Lewis Sadler 11/92-3/93; Susan Miller 3/93-10/93) Bureau of Health Professions, Department of Health and Human Services, direct costs \$323,555, 10/90-10/93.
53. Co-Principal Investigator, *Appraising expressed and demonstrated interest in the role of chief information officer*, American Health Information Management Association, direct costs \$2,624, 1989-1990.
54. Discipline Director, *Illinois geriatric education center*, (PI Leopold Selker, Ph.D.), Bureau of Health Professions, Department of Health and Human Services, HIM department's direct costs \$68,000, 10/88-10/93.
55. Principal Investigator and Project Director, *Development of model home care record forms and record management guidelines*, W.K. Kellogg Foundation, direct costs \$175,330, 1/85-8/86.

56. Project Director, *Developing a model hospice Medical record*, W.K. Kellogg Foundation, direct costs \$230,000, 1/83-12-84.

UNIVERSITY TEACHING ROLES

Warren Alpert Medical School, Brown University & Brown School of Public Health

Guest Lectures and Independent Studies

- Professor for Independent Study (PH2980), Anuoluwapo Osideko, Spring 2017
Professor for 2 Independent Studies (PH2980), Anuoluwapo Osideko and Margo Schwartz, Fall 2016
Guest lecturer, PHP0310 - Health and Society: Health Care in the United States, Spring 2014/15/16/17
Professor for Independent Study (The changing U.S. long-term care system), Marina Renton, Spring 2016
Guest lecturer, PHP1320 - Survey Research in Health Care, Fall, 2013
Professor for Independent Study, Larry Warner, MPH student, Spring and Fall, 2012
Guest lecturer, Health Care in the United States (PHP 0310), March 2011, 150 students
Guest lecturer, Survey Research in Health Care (BC132), October 2010, 30-40 students
Guest lecturer, Post-Doc seminar, 2008 (approximately 6 in attendance)
Session Leader, "Case Control Studies" of "Cohort Studies" Medical Clerkship Practicum (BIO 540), 3-hour session, 1 session in 2006, 2 sessions in 2007, 3 sessions in 2008, 1 session in 2009, 1 session in 2010 (5 to 6 students per session)
Guest lecturer, "The Total Design Method and a RI Mail Survey of NH Administrators," Survey Research in Health Care (PHP 1320), September 2008, approximately 30-40 students.
Professor for Independent Study (PHP 2980), Hye-Young Jung, HSR graduate student, Fall 2008.
Guest lecturer, Faculty Forum for SPH graduate students, 2007
Guest lecturer, Post-Doc Brown Bag Series, 2 lectures in 2006

Guest lecturer, Health Policy and Program Analysis, Department of Community Health, 5 students, 2006.
Professor, Independent Study (BC 0296; on Blue Cross and Blue Shield of Rhode Island ongoing physician intervention study), Edward Martin, MPH student, completed Summer 2005
Professor, Independent study (BC 0296) (on cognitively impaired nursing home Residents) for Andrea Gruneir, epidemiology graduate student, completed Summer 2005.
Professor, Independent study (BC 0195, S89) for Ullanda Fyffe, Fall 2004.
Guest Lecturer, Geriatric Seminar Series, 2003 & 2004
Session Lecturer / Leader, "Risk – Concepts and Measurement," Medical Clerkship Practicum (BIO 540), 2-three hour sessions annually, 5 to 8 students, 2002, 2003 & 2004
Guest Lecturer, Vital Statistics Reporting, in Introduction to Public Health, 2003
Professor, 2 Independent Study courses (BC 0296) for Ning Wu, 1 in 2002 & 1 in 2003
Guest lecturer, Health Policy and Program Analysis, Department of Community Health, 3 students, 2001.

Mentoring, Advising and Committee Memberships

- MPH Thesis Advisor, Osideko, Anuoluwapo, 12/2015 to 6/2017
Mentor/advisor, junior faculty members:
--Gail Towsley, University of Utah, co-mentor on career development award, 2015 to present
--Denise Tyler, Brown University & Bart Laws, Brown University
Co-mentor, Berridge, Clara, Post-Doctoral Fellow, Brown University, 2015 to 2016

Completed

- Member, dissertation Committee, PhD Candidate Caroline Bergeron, Department of Health

Promotion, Education, and Behavior (HPEB), University of South Carolina, June 2012 to 2015.
 Advisor, Ann Wojtaszczyk, medical resident research rotation, 8/14 to 8/15
 Mentor, Katherine Unroe, M.D., Assistant Professor of Medicine, Geriatrics, Indiana University Center for Aging Research, Regenstrief Institute, on NPCRP-funded project: *Identifying the Quality and Use of Palliative Care and Hospice in Nursing Home Settings*, July 2012 to 2015.
 Advisor, MPH Thesis, Larry Warner, June 2012 to May 2013
 Co-Mentor, AHRQ K08, Dr. Lori Daiello, Pharm.D, July 2009 to 2014
 Advisor, Medical School Aging Concentration, Heidi Wilder, Spring 2009 to May 2011
 Advisor, Undergraduate honors thesis, Allison Cook, September 2010 to May 2011
 Co-Mentor (with Dr. Brian Ott), NIA K08 Career Development Award in Health Services Research, Lori Daiello, Ph.D., July 2009 to present
 Advisor, Undergraduate honors thesis, Neal Cohen, March 2009 to May 2010
 Member, Dissertation committee, Jessica Jalbert, Ph.D. candidate, 2008 to May 10
 Co-mentor, post-doctoral fellow, Samantha Sterns, Ph.D., January 2008 to January 2010
 Mentor, post-doctoral fellow, Michael Lepore, August 2008 to August 2010
 Mentor, Heidi Wilder, medical student geriatric concentrator, May 2008 to May 2010
 Advisor, MPH thesis, Edward Martin, M.D., MPH, 2007
 Reader, MPH thesis, Melody Petty, MPH, 2007
 Member, Dissertation committee, Ph.D. candidate Andrea Gruneir, 2005/7
 Mentor, Porshia Haymon, The Leadership Alliance's Summer Research Early Identification Program, Summer 2005
 Advisor, Andrea Gruneir on research paper (with hospice focus) for BC 220, advanced methods in epidemiology, Fall 2004
 Supervisor, honors thesis, Ullanda Fyffe, Department of Community Health, 2004/5
 Mentor, UTRA research assistant mentor, Ullanda Fyffe, Summer 2003
 Member, dissertation committee, epidemiology PhD candidate Ning Wu, 2003/4
 Supervisor and mentor, epidemiology graduate research assistant Ning Wu in 2002/03.
 Supervisor, epidemiology graduate research assistant Bill Jesdale in 2001/02.
 Supervisor, sociology graduate research assistant Sunghoon Kim in 2001/02.

University of Illinois at Chicago

EPID 513, Epidemiology of Aging; School of Public Health, University of Illinois at Chicago, co-taught this graduate-level course, approximately 20 students, 1997.
 HIM 337, Analysis of Health Care Data, Department of Health Information Management, University of Illinois at Chicago, taught this undergraduate-level course in 1992-1994, approximately 20 students each year.
 HIM 373, Introduction to Research, Department of Health Information Management, University of Illinois at Chicago, taught this undergraduate-level course in 1986-1994, approximately 20 students each year.
 HIM 374, Health Information Research, Department of Health Information Management, University of Illinois at Chicago, taught this undergraduate-level course which included some lecture and supervision of an average of 20 student research projects a year in 1986-1994.
 HIM 319, Health Information Management in Long-Term Care Settings, Department of Health Information Management, University of Illinois at Chicago, taught this undergraduate course in 1986-1994

HOSPITAL TEACHING ROLES

1977-78, taught basic medical terminology to hospital clerical and secretarial staff
 1974-76, taught basic and advanced medical terminology to hospital clerical and secretarial Staff

OTHER

Completed a (63 hour) executive Program in Health Care Policy entitled *Skills for the New World of Health Care*, offered by the John F. Kennedy School of Government, Harvard Division of Health Policy Research and Education, May 2003.

Completed a (14 hour) Hospice Administrator Certificate Program, through the California Board of Registered Nursing and California Board of Behavioral Sciences, and offered by the Corridor Group, September 2002.